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DATE: JANUARY 24, 2014
TO: EAGLES RIDGE WATER & SEWER DISTRICT RESIDENTS
FROM: LEVON BEDROSIAN, SPECIAL DISTRICTS ADMINISTRATOR
RE: INFORMATION AND WATER & SEWER RATES FOR 2014

This correspondence will provide you with the billing structure and rates for water and sewer districts during the 2014 calendar year. Please retain this information for your records.

For tax preparation purposes, your portion of interest paid during 2013 on the debt for the water was \$112.11 and \$31.00 for the sewer district. Please consult with your tax advisor as to the deductibility of these costs.

EAGLES RIDGE WATER DISTRICT

For calendar year 2013, actual revenues were not sufficient to meet expenditures for the district. The district applied \$210,998 in principal against \$1,486,480 of debt the district maintains from capital improvements.

Water storage tanks were replaced at the Water Treatment Plant along with several other key components of the water treatment process.

For 2014, water rates were increased for metered customers following five years without any increase. Good news is that the metered homes quarterly allowance was raised from 14,000 gallons to 15,000 gallons.

The operations budget for the water system is \$225,181 in 2014. Debt service adds an additional \$255,146. The operation budget is represented in the following components:

Administration - \$38,050 covers annual charges for administrative efforts in the operation and billing. Includes insurances, legal, accounting, computer, mailings and engineer consulting.

Source of Power, Supply and Pumping - \$149,631 covers daily contractual coverage by plant operator, fuel, electricity, cost of water purchased, general system maintenance, testing and funds designated for repair of raw water pumps and equipment.

Purification – \$1,000 includes the cost of chemicals and repair of equipment used in the water treatment process.

Transmission and Distribution - \$36,500 includes the cost of maintenance and repair of pumps, equipment and water mains (piping).

<u>Metered Rate</u> (with prior year comparison)	<u>2012</u>	<u>2013</u>	<u>2014</u>
• Flat Rate per Quarter	\$279.06	\$279.06	\$286.00
• Allowance per Quarter	14,000	14,000	15,000
• Cost per Gallon, above allowance	.010	.010	.010
<u>Un-Metered Rate</u> (with prior year comparison)	<u>2012</u>	<u>2013</u>	<u>2014</u>
• Flat Rate per Quarter	\$329.63	\$329.63	\$329.63

Each quarter, all accounts will be billed for the flat rate. Metered units include usage up to 14,000 gallons with additional amounts charged at the per gallon rate listed above. The flat rate encompasses Debt Services and Operation & Maintenance costs.

Prior to the January, April, July and October billings, water meters will be read to determine water use for each account. Bills will be prepared and reflect the amount of water used during the previous period. **Your cost will be directly affected by your water consumption.**

Hydrant Flushing

Hydrant flushing is scheduled for April 23rd – April 24th, July 16th – July 17th and October 15th – October 16th. During periods when hydrants are flushed you may experience the following:

- Low water pressure or no water.
- Discolored or dirty water. Avoid doing laundry or dishwashing on flushing day.

You should:

- Turn off your icemaker in your refrigerator if you have until after you flush as instructed below.
- After pressure returns, run water until clear. Clean filter screen at faucets.

EAGLES RIDGE SEWER DISTRICT:

Sewer charges are billed quarterly; the quarterly flat rate will be \$183.00 for all Eagles Ridge Residents.

For calendar year 2013, actual revenues were sufficient to cover expenditures for the district. The district applied \$57,661 in principal against the \$309,935 of debt the district maintains from capital improvements.

For 2014, sewer rates will remain at the same as the past four years.

The operations budget for the sewer system is \$337,013 in 2014. Debt services adds an additional \$78,263. The operating budget is represented in the following components:

- Administration: \$41,800 - covers annual charges for administrative efforts in the operation and billing, including accounting, legal, insurances, computer, mailings and engineer consulting.
- Sewage Collecting: \$4,950 - includes the cost of maintenance and repair of the sewage collection system.
- Treatment and Disposal: \$290,263 - covers daily contractual coverage by plant operator, maintenance contracts, emergency repairs, fuel, electricity, testing, chemicals, sludge removal and funds designated for repair or pumps and equipment.

<u>Sewer Rate</u> (with prior year comparison)	<u>2012</u>	<u>2013</u>	<u>2014</u>
• Flat Rate per Quarter	\$166.20	\$166.20	\$166.20

PAYMENT POLICY

1. Payments are received within 30 days of the billing date without penalty: due date is printed on the invoice.
2. Accounts are charged a 5% late fee on current charges for late or non-payments.
3. Returned Check fee will be applied.
4. For accounts having past due balance as of September 30th, the balance will be sent to Putnam County for levy on the subsequent years property tax.

Resident Safety / Security

Your Safety is our concern. Please know that the operators who take water meter readings do not usually ask to enter your home. Meters are read remotely from the outside of your home. The employee must have identification with them identifying them as a Town Employee or Representative of JCO, Inc., the Contractor. If anyone asks you to go into your home to read a meter or make repairs, you have the right to refuse them until you have confirmed their identity with a call to the Special Districts office at 845-279-8206 or the JCO, Inc. office at 845-888-5755.

Please contact the Special Districts office at 845-279-8206 or e-mail specialdistricts@southeast-ny.gov if you have any questions about this letter or throughout the year.

For Sewer or Water **emergency service**, contact JCO, Inc. (contracted operator) at **845-888-5755**.

Visit the Town's Website for information throughout the year at **southeast-ny.gov**