

Supervisor
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One Main Street
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DATE: JANUARY 18, 2012
TO: STARR RIDGE WATER DISTRICT RESIDENTS
FROM: LEVON BEDROSIAN, SPECIAL DISTRICTS ADMINISTRATOR
RE: INFORMATION AND WATER RATE FOR 2012

This correspondence will provide you with the billing structure and rate for water district during the 2012 calendar year. Please retain this information for your records.

For tax preparation purposes, your portion of the interest paid during 2011 on the debt for the water was \$80.90. Please consult with your tax advisor as to the deductibility of these costs.

For calendar year 2012, actual revenues were sufficient to meet expenditures for the district. Surplus revenues are maintained as a fund balance to finance planned or emergency capital repairs. The district applied \$14,830 in principal against \$192,280 of debt the district maintains from capital improvements.

For 2012, water rates will remain the same as the past three years.

The operations budget for the water system is \$37,097 in 2012. Debt service adds an additional \$19,195. The operation budget is represented in the following components:

Administration - \$5,235 covers annual charges for administrative efforts in the operation and billing. Includes insurances, legal, accounting, computer, mailings and engineer consulting.

Source of Power, Supply and Pumping - \$21,762 covers daily contractual coverage by plant operator, fuel, electricity, cost of water purchased, general system maintenance, testing and funds designated for repair of raw water pumps and equipment.

Purification – Includes the cost of chemicals and repair of equipment used in the water treatment process.

Transmission and Distribution - \$10,100 includes the cost of maintenance and repair of pumps, equipment and water mains (piping).

<u>Rate Comparison</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>
• Flat Rate per Quarter	\$122.45	\$122.45	\$122.45
• Allowance per Quarter	12,000	12,000	12,000
• Cost per Gallon, above allowance	.010	.010	.010

Prior to the January, April, July and October billings, water meters will be read to determine water use for each account. Bills will be prepared and reflect the amount of water used during the previous period. Your cost will be directly affected by your water consumption.

Hydrant Flushing

2011 Hydrant flushing is scheduled for May 2nd, August 1st and October 30th. During periods when hydrants are flushed you may experience the following:

- Low water pressure or no water.
- Discolored or dirty water. Avoid doing laundry or dishwashing on flushing day.

You should:

- Turn off your icemaker in your refrigerator if you have until after you flush as instructed below.
- After pressure returns, run water until clear. Clean filter screen at faucets.

PAYMENT POLICY

1. Payments are received within 30 days of the billing date without penalty: due date is printed on the invoice.
2. Accounts are charged a 5% late fee on current charges for non- or late payments.
3. Returned Check fee will be applied.
4. For accounts having past due balance as of September 30th, the balance will be sent to Putnam County for levy on the subsequent years property tax.

Resident Safety / Security

Your Safety is our concern. Please know that the operators who take water meter readings do not usually ask to enter your home. Meters are read remotely from the outside of your home. The employee must have identification with them identifying them as a Town Employee or Representative of Severn Trent, the Contractor. If anyone asks you to go into your home to read a meter or make repairs, you have the right to refuse them until you have confirmed their identity with a call to the Special Districts office at 845-279-8206 or the Severn Trent office at 845-228-0460.

Please contact the Special Districts office at 845-279-8206 or e-mail specialdistricts@southeast-ny.gov if you have any questions about this letter or throughout the year.

For Sewer or Water **emergency service**, contact Severn Trent (contracted operator) at **845-228-0460**.

Visit the Town's Website for information throughout the year at **southeast-ny.gov**