

Alert Information

It has come to our attention that on Monday 10/2/2023 some of the residents of the Brewster Heights Water district have experienced a discoloration of their water. This was due to the extreme rain event raising the manganese levels in the raw water feeding the filter plant. Unfortunately, it only takes a very small amount of manganese in the finished water to have a reaction with chlorine used to disinfect the water to create the discoloration.

Our operators are working with Delaware Engineering to expedite the purchase and installation of the necessary equipment to allow for the total removal of manganese from the finished water being delivered to our customers. Delaware Engineering is waiting to hear the availability and lead time on this equipment from the manufacturer.

We are not minimizing, nor can we know the frustration level that all our customers are feeling at this time. We are truly sorry for these events and will remain diligent until this is rectified.

We will send out updates to the Brewster Heights Water District Customers on the progress as we receive progress reports from our operators and Delaware Engineering.